

BLAKENEY, PILLOWELL AND WALMORE HILL SCHOOLS' FEDERATION Parent code of conduct

Staff responsible	Head teacher
Reviewed	Spring 2024
Next review	Spring 2027

Contents

- 1. Purpose and scope
- 2. Our expectations of parents and carers
- 3. Behaviour that will not be tolerated
- 4. Breaching the code of conduct

1. PURPOSE AND SCOPE

At Blakeney, Pillowell and Walmore Hill Schools, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

All staff members have the right to work without fear of violence or abuse; therefore, physical attacks, threatening behaviour, and abusive or insulting language towards staff members, governors, visitors, pupils or other parents may result in individuals being removed from the premises.

To create a welcoming and safe learning environment, the school implements a specifically designed set of rules regarding behaviour and conduct which parents are expected to act in accordance with.

This code of conduct aims to help the schoolwork together with parents by setting guidelines on appropriate behaviour

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. OUR EXPECTATIONS OF PARENTS AND CARERS

We expect parents to:

- Respect the vision and values of our school (See appendix 1)
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect
- Set a good example to pupils through their behaviour and the way they interact with staff, pupils and other adults.
- Work together with staff members for the benefit of their child and to resolve any issues of concern.
 Seek a peaceful solution to all issues.
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern
- Support the school when sanctions or consequences for poor behaviour are issued according to the related policies
- Respect the school's property and environment by keeping it clean and tidy.

3. BEHAVIOUR THAT WILL NOT BE TOLERATED

The school takes instances of inappropriate behaviour very seriously and will not tolerate any circumstances that may make pupils, staff members and other members of the school community feel threatened. Parental behaviour that the school does not tolerate includes, but is not limited to, the following:

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Making racist or sexual comments
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Using aggressive hand gestures, e.g. raising fists and fingers
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email,
 Class Dojo or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms including within so called 'closed groups'
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child please bring any behaviour incidents to a member of staff's attention
- Using physical violence on the school premises or on a member of the school community, e.g. hitting, slapping, punching, kicking and pushing
- Physically intimidating an individual
- Partaking in unnecessary physical contact with an individual
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)
- Taking photographs or videos on the school premises without permission from the school
- Driving unsafely within the vicinity of the school

4. BREACHING THE CODE OF CONDUCT

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident. Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with the Head of School and/ or the Executive Headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from our legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Restrict the parent's channels of communication to the school, e.g. no longer allowing the parent to send emails to a staff member directly
- Report content the parent has posted online to the website's admin
- Refer the case to children's social care, where the behaviour indicates that the parent poses a risk to children
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Executive Headteacher.

The Executive Headteacher will consult the Governing board before banning a parent from the school site.

